

DEUTZ Service Competence Worldwide Customer Service



Tier 4
ready

The engine company.



With the introduction of new emission levels, engines are being used globally which require an advanced know-how in service.

Know-how Transfer

- With regular customer service and service meetings, and more than 2,500 trainees per year in our training center in Cologne as well as many other on-site training sessions, we provide necessary know-how transfer in the DEUTZ service network that you can rely on.
- Continuous improvement of the service documentation integrates the latest workshop manuals and bulletins - experience state of the art service - just Tier 4 ready!

Continuous performance measurement

- With a validation system aimed specially at the technical requirements, we continuously audit our worldwide service network so that you can meet the professional staff that you expect.



Environmentally friendly engines of the latest generation have special quality requirements.

The right engine diagnosis counts

- Engines equipped with EMR4 ECUs are supported solely by the new diagnostic software SERDIA 2010! Your DEUTZ service support base is prepared for this.
- A preventive and professional diagnosis during scheduled maintenance intervals maximizes your equipment availability and ensures the cleanest and most environmentally friendly combustion.

Permanently high engine performance only with genuine parts

- High-quality spare parts stand for reliability and durability of the engine. Only DEUTZ offers a quality that is specifically tailored to the engine - all around the clock.
- Whether a single part or engine number related spare part packages or exchange engine for the most economical repair solution – everything is available quickly from a single source at DEUTZ service support bases worldwide.

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