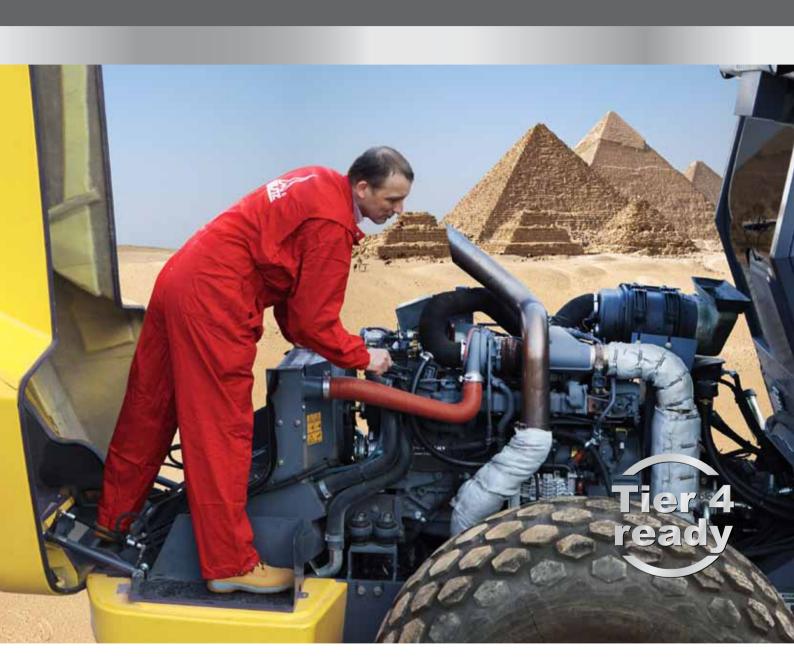
DEUTZ Service Competence Worldwide Customer Service





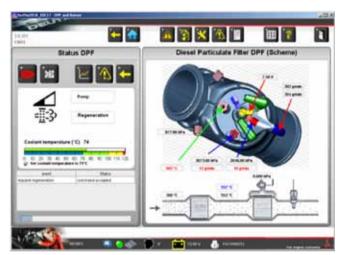
With the introduction of new emission levels, engines are being used globally which require an advanced know-how in service.

Know-how Transfer

- With regular customer service and service meetings, and more than 2,500 trainees per year in our training center in Cologne as well as many other on-site training sessions, we provide necessary know-how transfer in the DEUTZ service network that you can rely on.
- Continuous improvement of the service documentation integrates the latest workshop manuals and bulletins experience state of the art service just Tier 4 ready!

Continuous performance measurement

 With a validation system aimed specially at the technical requirements, we continuously audit our worldwide service network so that you can meet the professional staff that you expect.





DEUTZ AG

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Environmentally friendly engines of the latest generation have special quality requirements.

The right engine diagnosis counts

- Engines equipped with EMR4 ECUs are supported solely by the new diagnostic software SERDIA 2010!
 Your DEUTZ service support base is prepared for this.
- A preventive and professional diagnosis during scheduled maintenance intervals maximizes your equipment availability and ensures the cleanest and most environmentally friendly combustion.

Permanently high engine performance only with genuine parts

- High-quality spare parts stand for reliability and durability of the engine. Only DEUTZ offers a quality that is specifically tailored to the engine - all around the clock.
- Whether a single part or engine number related spare part packages or exchange engine for the most economical repair solution – everything is available quickly from a single source at DEUTZ service support bases worldwide.

